

The Pledge Listing Report does not display individual names

Problem


The Pledge Listing report does not print the names for two people who are married. Only the gifts and pledge amounts display.

Products affected: Contributions

Versions affected: Any

Solution

The **Retain** option is selected on the **Label Names** tab in Add/Edit Individuals. To resolve this, clear this option.

1. Under Manage Records, click the **People** tab.
2. In the drop-down list, select **View/Edit Individual** and click **Go** .
3. Select the desired individual's name and click **View/Edit**.
4. Click on the **Label Names** tab, then clear **Retain**.
5. Click **OK**, then **Close**.
6. Print the report again.