

"Error in site name, object reference not set to an instance of an object" displays when signing up for Member Login Problem

When signing up for Member Login on the website, this error displays:

"Error in Site Name, Object Reference not set to an instance of an object."

Products affected: Access ACS

Versions affected: Any

Solution

This displays when the URL on the website is incorrect. To resolve it, place the correct URL on your site.

1. Log into Access ACS as an administrator.
2. At the top, click **Admin**.
3. In the left navigation, click **Options > Web Links**.
4. Under **Member Sign In Link**, copy the URL to replace the URL currently on your website.