

"The add-in has fired an exception" displays when viewing or adding events

Problem

After installing the Outlook Add-In and trying to add, edit, or view an event, this error displays:

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"AcsTech.Compact.OutlookAddIn.AddinModule error: the add-in has fired an exception."
```

Products affected: Outlook Add-In

Versions affected: Any

Solution

If you have issues with your exchange server, you may experience this problem.

In Add/Remove Programs, uninstall the Outlook Add-In. Then, remove the OfficeAddinSettings.config file from your ACS Technologies folder and reinstall the add-in.