

"No address available" displays after uploading records

Problem

After uploading records, this error displays in the **Address** column:


"No address available."

Products affected: Access ACS

Versions affected: Any

Solution

This occurs because duplicate address types are in ACS People Suite. To resolve this, rename the duplicate address types.

1. Log into ACS People Suite
2. Under **Advanced Tools**, select the **Define Lists** tab.
3. Use the drop-down arrow to select **People**, then click **Go** .
4. Under **Fields**, expand **Address**, then select **Address Type**.
5. On the right side, select the duplicate address type and click **Edit**.
6. Rename the duplicate address type.
7. Click **OK**, then **Close**.
8. Once changed, upload the records to Access ACS again.