

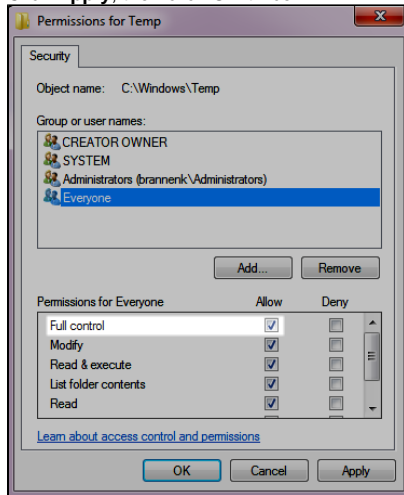
Additional Configuration for Windows Users

After installing OnDemand, Windows® users need full control permissions to the following folders:

- C:\Program Files\IDS LLC (For 64-bit operating systems, it's C:\Program Files(x86)\IDS LLC)
- C:\Temp
- C:\Windows\Temp

By allowing full control of these folders, you can avoid some problems with printing, logging in, and other functions in OnDemand and its programs. Please note that this is full control permissions and not administrative rights.

1. Right-click on the folder, then click **Properties**.
2. Click the **Security** tab.
3. Click **Edit**.
4. For each user listed, select the **Allow** check box under **Full Control**.
5. Click **Apply**, then click **OK** twice.



Note

If there is not a user called "Everyone" in the list, click **Add**. Enter "Everyone" in the **Enter the object names to select** field. Click **Check Names**, then click **OK**. Give this user full control as well.

