

# Realm Data Hosting Upgrade

Recently your Realm service was temporarily interrupted. We apologize for that. We strive to deliver the best ways to further advance the solutions we provide for your ultimate ministry success.

Towards that end, last week during an announced overnight maintenance window, we moved all Realm data hosting to AWS (Amazon Web Services) which is the #1 industry leader for access, reliability and security. This is a forward-thinking, long term commitment to your 24/7 /365 program use and data protection. Following that transition, some unanticipated Realm service interruptions occurred.

We believe the issues relating to the transition have been remedied, and you should now be experiencing improved performance. Please accept our apologies for the service interruption, and our thanks for your continued partnership in ministry.

